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Introducing ASB Roadside Rescue



24-hour Vehicle Call-Out Service

ASB Roadside Rescue provides roadside assistance for your private motor vehicle if it breaks down, you've locked your keys inside, you have a flat battery, need emergency fuel or have a flat tyre.

Roadside Rescue is an optional benefit we offer all existing and new ASB Private Motor Vehicle Insurance customers - whether you have Full cover, Third Party Fire and Theft or Third Party Only with us.

From \$40 a year,* per vehicle, you'll get up to five call-outs a year to help you, 24/7. If you've used your five call-outs within the 12-month period, you can still access Roadside Rescue, however a \$50 call-out fee will apply.

*If you pay by fortnightly or monthly instalments, your premiums will be slightly higher (up to a maximum of \$4.00 per year more) and spread over the course of your instalments annually.

About the nationwide breakdown service

There are over 1,000 Roadside Rescue providers on call 24/7 around New Zealand, and they will come to you when you need them. It's that easy.

And, it doesn't matter who is driving - Roadside Rescue applies to the vehicle, not the driver. That's why it's important all the drivers in your family know they are able to contact the Roadside Rescue service if they need help!

Events covered by Roadside Rescue

Flat tyre	Assist in fitting your vehicle's spare tyre.
Locked out	Gain access to your vehicle if your keys are locked in.
Run out of fuel	We can deliver 5 litres of petrol or diesel to you.
Flat battery	Assistance to jump start your vehicle.
Mechanical breakdown	A tow can be arranged for your vehicle to the nearest approved repairer if it: i. cannot easily be mobilised ii. requires replacement parts.

Conditions of Roadside Rescue

Roadside Rescue will not provide assistance where the vehicle:

- has been left unattended
- requires specialised salvage equipment
- is not within easy access of a public road that is negotiable by a two wheel drive vehicle
- cannot be accessed due to extreme conditions such as snow, ice, flooding or road slips
- was being used for competitions or off-road activity
- was involved in an accident or collision
- was being misused.

Roadside Rescue will not provide assistance:

- for towed vehicles such as boats, trailers and caravans, or
- for vehicles exceeding 3,000 kg.

ASB Insurance is underwritten by IAG New Zealand Limited (IAG). For more details of the cover, refer to the policy wording which is available on request from the ASB team on 0800 200 252. This brochure is for general informational purposes and is not intended as advice. The availability of any insurance cover is subject to approval of a completed application. Terms, conditions and exclusions apply. ASB is a Qualifying Financial Entity, a copy of our Disclosure Statement may be obtained free of charge from any branch of ASB or asb.co.nz.