

Complete this form to request an Administrator password reset.

Alternatively, to reset a User's password contact an Administrator. Administrators can reset a User's password in FastNet Business.

Please return your completed form by fax to (09) 337 2102, or email to FNBhelpdesk@asb.co.nz

For help completing this form, please phone the FastNet Business Help Desk on 0800 225 527 or +64 9 623 8763.

A. FastNet Business client details

FastNet Business client name (e.g. ABC Limited)

FastNet Business client ID

B. Administrator details

I/We hereby request ASB Bank Limited reset the FastNet Business password of the following Administrator:

Administrator name

Administrator email

User ID

Administrator telephone number

Extension

C. Authorisation

Signed by the authorised signatories

Dated this _____ day of _____ 20_____

1. Name of authorised signatory

2. Name of authorised signatory

Signature

Signature

Please return your completed form by fax to (09) 337 2102, or by email to FNBhelpdesk@asb.co.nz.

The FastNet Business Helpdesk will phone you with a temporary password. If you have supplied a mobile number the temporary password will be sent via SMS. After the temporary password's first use the Administrator will be required to select a new password.

Bank use only

Case opened by

Case ID

All signatures(s) verified and details loaded by

Number of signatures required

Password reset

Administrator notified

Date stamp