

**> What is Statement Stopper?**

Statement Stopper stops paper statements for your ASB bank account(s) from being mailed to you. You will still be able to access your statements through FastNet Classic. Therefore, you decide when you want to access your statement information in real time through FastNet Classic.

**> Who can request Statement Stopper?**

You may request that your paper statements for your ASB bank account(s) are not mailed to you if:

- (a) you are a registered user of FastNet Classic;
- (b) only one person is required to authorise transactions on your account(s); and
- (c) you do not have any holds on your account(s).

**> What happens when I request Statement Stopper?**

The effect of Statement Stopper is that:

- (a) you will not receive a printed statement in the mail;
- (b) you will continue to be able to access your statements online real time using FastNet Classic. You agree to check your statements online on a regular basis and advise us of any mistakes;
- (c) you are able to access up to 24 months statement history;
- (d) you are able to print out any FastNet Classic information you will see on the screen;
- (e) for the purpose of the Credit Contracts and Consumer Finance Act 2003, you agree to receive continuing disclosure online for your loan account you have statement suppressed and for every loan where the loan instalments are deducted from the account you have statement suppressed, and that 24 months is a reasonable statement period;
- (f) your loan details and loan transaction history are available online; and
- (g) duplicate statements can be obtained by phoning the FastNet Classic Helpdesk on 0800 327 863, please note that a fee will be charged.

**> Can I unsuppress a Statement?**

Statements may be un-suppressed:

- (a) at any time at your request;
- (b) automatically if a signatory is removed from the account(s);
- (c) automatically if a hold is placed on your account(s); or
- (d) if you close an account, you will then be sent a final statement by mail.

If you have any queries please contact the FastNet HelpDesk on **0800 327 863**.